

Napoleon warrants its products against manufacturing defects to the original purchaser only, provided that the purchase was made through an authorized Napoleon dealer and is subject to the following conditions and limitations. This factory warranty is non-transferable and may not be extended what-so-ever by any of our representatives. Installation must be done in accordance with the installation instructions included with the product. 2020 Onwards



Aluminium castings / stainless steel base: Lifetime

Stainless steel lid: Lifetime Porcelain enamel lid: Lifetime

Stainless steel cooking grids: Lifetime Stainless steel tube burners: Lifetime Stainless steel sear plates: 15 Years

Stainless steel infrared rotisserie burner: 15 Years Ceramic infrared burners (excluding screen): 15 Years

All other parts: 15 Years



This limited warranty does not cover damages caused by misuse, lack of maintenance, grease fires, hostile environments, accident, alterations, abuse or neglect and parts installed from other manufacturers will nullify this warranty. Discoloration to plastic parts from chemical cleaners or UV exposure is not covered by this warranty. This limited warranty further does not cover any scratches, dents, painted finishes, corrosion or discolouring by heat, abrasive and chemical cleaners, nor chipping on porcelain enamel parts, nor any components used in the installation of the product. All parts replaced under the Limited One Year Warranty Policy are subject to a single claim. Napoleon will not be responsible for the installation, labour or any other costs or expenses related to the re-installation of a warranted part, and such expenses are not covered by this warranty. Notwithstanding any provision contained in this Limited One Year Warranty, Napoleon's responsibility under this warranty is defined as above and it shall not in any event extend to any incidental, consequential, or indirect damages. Any damages to the product due to weather damage, hail, rough handling, damaging chemicals or cleaners will not be the responsibility of Napoleon. The bill of sale or copy will be required together with a serial number and a model number when making any warranty claims from Napoleon.

